

JOIN OUR TEAM

# OPTIMIZATION FIELD SERVICE TECHNICIAN

Pushing the limits of technology has made USNR the premier global producer of wood processing equipment. Ongoing employee training and technological upgrades ensure USNR is at the forefront of the industry. We actively seek talented individuals to help continue our tradition of innovation and market leadership.

USNR is seeking a self-motivated Optimization Field Service Technician to join our Service team deployed from our Salmon Arm, BC division. The successful candidate should possess a diploma/certificate or trade qualification in the electronics field or the equivalent combination of education and experience.

## RESPONSIBILITIES

Services, installs and upgrades various scanning systems for the forest industry at customer sites. Responsible for ensuring the accurate and timely completion of service calls and regular site visits to ensure equipment meets quality and safety standards. Responds to and communicates effectively with customers, engineers and project managers to ensure customer requirements are understood and resolved. Required to provide 24/7 pager coverage on rotation. Works irregular hours and overtime as required. Extensive travel is required; must be able to cross international borders.

## REQUIREMENTS

- ▶ Electronic troubleshooting skills
- ▶ Competent in Windows and TCPIP networking
- ▶ Hardware and software application knowledge
- ▶ Knowledge of lumber industry, grading ticket (preferred but not required)
- ▶ Machine vision and X-ray experience (preferred but not required)
- ▶ PLC knowledge and understanding
- ▶ Experience working in an industrial environment
- ▶ Ability to work effectively with customers
- ▶ Able to travel extensively to mill locations throughout the world

USNR offers an excellent team-oriented working environment with comprehensive benefit programs. Please submit resume in confidence to:

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